HISCOX

Privacy questionnaire

1. a. Do you collect, store or transmit payment card information through the internet or through a website? Yes ☐ No ☐

   b. If so, approximately how many PCI records?

   0-1,000 ☐ 1,000 – 100,000 ☐ 100,000 – 1m ☐ 1m+ ☐

   c. Do you otherwise collect, store or transmit PCI e.g. offline? Yes ☐ No ☐

   d. If so, approximately how many PCI records?

   0-1,000 ☐ 1,000 – 100,000 ☐ 100,000 – 1m ☐ 1m+ ☐

2. a. Do you collect, store or transmit personal health information? Yes ☐ No ☐

   b. If so, approximately how many PHI records?

   0-1,000 ☐ 1,000 – 100,000 ☐ 100,000 – 1m ☐ 1m+ ☐

3. Please confirm the most private and/or confidential information you hold:

4. How do you store, secure and transmit information securely?

5. Have you specifically mapped the flow of personal/confidential data through your systems? Yes ☐ No ☐

6. Who (if anyone) can access data in its unencrypted format?

7. If you are NOT encrypting personal/sensitive data residing in your systems (i.e. data at rest in the database and storage) please describe what you believe are the 'compensating controls' to ensure protection of same:

8. Which third-parties have access to this data?

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9. Outline how you go about risk managing the security and privacy procedures of your business partners:

10. Outline any privacy related projects conducted in the last 12 months and any that are anticipated in the next 12 months:

11. Who regulates your privacy matters? Please outline the level of contact you have with them (including any subpoenas or investigations):

12. Have you made any material changes to your privacy procedures or policy in the last 12 months? Yes ☐ No ☐

    Do you plan to do so in the next 12 months? Yes ☐ No ☐

13. Outline how you have, or would, communicate a material change to your privacy practices:

14. Do you have a written procedure setting out how someone should contact you in the event of a privacy complaint? Yes ☐ No ☐

15. Do you also have a written procedure for communicating a privacy breach to state authorities and affected parties? Yes ☐ No ☐

16. Please supply a copy of any recent security audit/assessment your organization has undertaken.