

Policy form

Defense costs are within the policy limit



Policy form

About this policy Please note that all sums payable under this policy, including but not limited to all defense cost payments, are included within and are not in addition to the policy limit. It is also important that you understand the full extent of your and our rights and duties under this policy so we urge you to read the entire policy carefully. All words and phrases that appear in bold type (except headings) have special meaning and are defined under DEFINITIONS (Section VIII) of this policy.

I. Our promise to you within WHAT HAS TO GO WRONG (Section II) under this policy, WHAT WE WILL PAY (Section IV) under this policy, and HOW MUCH WE WILL PAY (Section V) under this policy.

We will not make any payment in connection with any claim unless we are notified in accordance with WHAT YOU MUST NOTIFY AND WHEN (Section III) under this policy, the premium and applicable **retention** are paid, and **you** are in compliance with YOUR OBLIGATIONS TO US (Section VII) under this policy. Also, we will not make any payment that is excluded by WHAT WE WILL NOT PAY (Section VI) under this policy.

II. What has to go wrong

Media, personal injury and
negligent media content
liabilityThe performance of **media activities** by **you** or anyone on **your** behalf during the **policy period**
results in a **claim** against **you** that arises from **advertising**, regardless of when such **claim** is made
or where such **claim** is brought, and including but not limited to any **claim** for any actual or alleged:

- a. copyright infringement, trademark infringement, trademark dilution, trade dress infringement, publicity rights violations, cyber squatting violations, moral rights violations, any act of passing-off, or any misappropriation of content, formats, characters, trade names, character names, titles, plots, musical compositions, voices, slogans, graphic material or artwork;
- b. breach of a license you have acquired to use a third party's trademark and/or copyrighted material, but only to the extent your use inadvertently exceeds limitations expressly set forth in the license regarding the territory, duration, or media in which the material may be used and only if such breach is asserted in conjunction with and based on the same factual allegations as a claim under (a) above;
- c. plagiarism, piracy, or breach of an implied-in-fact or implied-in-law contract based on **your** use of a third party's creative idea;
- d. defamation, including but not limited to libel, slander, trade libel, product disparagement, and injurious falsehood;
- e. infliction of emotional distress or outrage;
- f. breach of any duty of confidentiality, invasion of privacy or violation of any other legal protections for personal information, including but not limited to false light, intrusion upon a person's seclusion, public disclosure of a person's private information, misappropriation of a person's picture, name, voice or identity for commercial gain;
- g. breach of any comparative advertising statute;
- h. unfair competition, deceptive business practices, or false designation of origin, but only when asserted in conjunction with and based on the same factual allegations as a claim under (a), (b), (c), (d), (e) or (g) above;
- i. trespass, false arrest, wrongful entry, unlawful detention, false imprisonment, wrongful eviction, eavesdropping, or malicious prosecution;
- j. any form of negligence (including any negligent act, negligent error, negligent omission, negligent misrepresentation, negligent misstatement, including negligent transmission of a computer virus) but only where arising from **your media content** disseminated in **advertising**.



Policy form

III.	What you must	You must notify us of claims against you as soon as practicable. Proper notification must be sent
		in accordance with the instructions set forth under the Declarations.

We will pay covered defense costs as incurred by you.

We will pay covered damages as incurred by you.

IV. What we will pay

Payments toward defense costs

Payments toward claim resolution

Payments toward your own declaratory relief actions

Payments toward your rectification costs

We will pay reasonable attorney's fees incurred by **you** to prosecute **your** own declaratory relief action if:

- a. a claimant has advised **you**, in writing, that **you** are committing copyright or trademark infringement;
- after that claimant has asserted such a written claim, and after you have filed a declaratory relief action directly in response to that claim, the claimant files a counterclaim against you alleging copyright or trademark infringement; and
- c. the counterclaim is covered under this policy and pending against **you** while **you** are prosecuting **your** declaratory relief action.

If you become aware during the **policy period** of a potential **claim** against you, with or without your client's knowledge, which directly arises from your inadvertent error occurring during the course of your media activities, then we will pay the reasonable and necessary costs excess of the amount of the retention that you incur to rectify the error (excluding your lost profits, management costs, mark-up, liability for taxes, or any measure of lost business), provided that you first:

- a. notify **us** of the error as soon as practicable;
- b. demonstrate that a future claim would likely result from the error if not rectified;
- c. demonstrate that a future **claim** would likely be covered under this policy and involve a demand for damages greater than the cost of rectifying the error; and
- d. obtain our prior written consent before incurring such rectification costs, or incur such costs within ten (10) days of first learning of the error and later provide us with all information and documentation that we require to support the rectification costs you have incurred and the actions you have taken.

If subsequently a **claim** is still made against **you** following **our** payment of these rectification costs then these payments will be deducted from the amount **we** will pay toward resolution of that **claim** as well as the remaining **policy limit** available for that **claim**. For purposes of this provision of the policy, the term "potential **claim**" means any matter reasonably likely to lead to a **claim** covered under this policy.

Payments on your behalf We will always advance covered **defense costs**, **damages**, payments toward **your** own declaratory relief actions, and payments toward **your** rectification costs, as described above, in excess of the applicable **retention**, rather than require **you** to pay those sums in the first instance.

V. How much we will pay

Our maximum payment The **policy limit** is the maximum **we** will pay under this policy for any single **claim** (inclusive of **defense costs** and **damages**) and the maximum **we** will pay for the total aggregate of all **claims** (inclusive of **defense costs** and **damages**) and all other payments expressly covered under this policy, including payments toward **your** declaratory relief actions and payments toward **your** rectification costs.



Policy form

Upon payment of the **policy limit**, **our** obligations under this policy shall be completely fulfilled and **we** shall have no further liability of any kind under this policy. At any time, **we** can pay to **you** the remainder of the **policy limit**, after which **we** will have no further liability of any kind under this policy.

VI. What we will not pay

Exclusions

We will not make any payment, including defense costs and damages, toward any portion(s) of any claim for, alleging, or arising from:

- a. any infringement or use of a patent;
- b. any misappropriation, use, or disclosure of a trade secret;
- c. any fraudulent or dishonest conduct or willful violation of law, whether committed by you or by another whose actions you have ratified or condoned; provided, however, that this exclusion will not apply until such conduct or violation has been established by final decision in a judicial, administrative or alternative dispute resolution proceeding, or by your own admission in such a proceeding or otherwise (or by the admission in such a proceeding or otherwise of the person whose actions you have ratified or condoned), at which time you shall reimburse us for all payments made by us in connection with any claim arising from such conduct or violation of the law and our obligations under this policy with respect to such claim shall cease;
- d. any unfair competition; deceptive trade practices; restraint of trade or violation of any antitrust or consumer fraud statute, legislation or regulation; however, this exclusion will not apply to any covered portion of any **claim** for unfair competition, deceptive trade practices, or false designation of origin under WHAT HAS TO GO WRONG (Section II) (g) or (h);
- e. any enforcement of any state or federal regulation, including but not limited to any regulation promulgated by the Federal Trade Commission, Federal Communications Commission, Federal Election Commission or the Securities and Exchange Commission;
- f. any liability or breach of any duty or obligation owed by you due to any statement, representation (express or implied), or omission in respect of your financial reports or filings, or directly or indirectly arising from any fiduciary duty owed by you or financial advice given by you;
- g. any liability or breach of any duty or obligation owed by **you** as an employer, including but not limited to any allegation of discrimination, harassment, wrongful termination, or arising from any duty or obligation owed by **you** in connection with the administration of any health, pension, or other form of employee benefit plan;
- any disputes with any of your present or former directors, officers, trustees, partners in you, joint venturers, employees, agents, or independent contractors concerning ownership of or the exercise of rights relating to media content, material, or services supplied to you by any of them;
- i. any disputes with any of **your** present or former directors, officers, trustees, partners in **you**, joint venturers, employees, agents, or independent contractors concerning **your** disclosure of their personally identifiable information;
- j. **your** provision of any sweepstakes, gambling activities or lotteries or from any over redemption or under redemption of coupons, discounts, awards or prizes from advertisements, promotions, contests or other games of chance;
- k. any pollution, contamination, or toxic exposure;
- I. any bodily injury, including but not limited to death and emotional injury; however, this exclusion will not apply to any portion of a covered **claim** seeking **damages** for emotional anguish or distress;
- m. any damage to, or destruction or loss of use of any tangible property; however, this exclusion will not apply to any covered **claim** for trespass;



Policy form

- n. any intentionally false, fraudulent, deceptive, or misleading advertising with respect to your own goods or services; and this exclusion shall apply separately from and not be subject to any of the limitations set forth in paragraph (c) above;
- any breach of any written, oral, express or implied contract or warranty; provided, however, that this exclusion will not apply to any covered liability **assumed under agreement**; to any covered portion(s) of a **claim** under WHAT HAS TO GO WRONG (Section II) (b), (c), (g) or (h); or to any legal obligation **you** would otherwise owe in the absence of such contract or warranty;
- p. any unauthorized use of or access to **your** computer network or computer code; however, this exclusion will not apply to:
 - (i) any covered portion(s) of a negligence claim brought against you that is based on your negligent transmission of any malicious code but only where arising from your media content disseminated in advertising;
 - (ii) any computer virus, worm, logic bomb, or Trojan horse that was solely and specifically targeted at **your** computer network;
 - (iii) any unauthorized access to or posting of any online content to your web site that results in a covered claim for defamation, intellectual property infringement, breach of privacy, outrage, infliction of emotional distress, or negligent publication;
- q. any product design, industrial design, architectural design, or architectural services;
- r. any product liability, safety or health-related liability, or any other liability arising out of the sale, manufacturing, use or consumption of any client's products or services;
- s. any material or information supplied to **you** by a client or agent of a client, including but not limited to competitor comparisons and nutritional information statements;
- t. any violation of:
 - (i) the CAN-SPAM Act of 2003 or any subsequent amendments to that Act;
 - (ii) the Telephone Consumer Protection Act (TCPA) of 1991 or any subsequent amendments to that Act; or
 - (iii) any other law, regulation or statute relating to unsolicited communication, distribution, sending or transmitting of any communication via telephone or any other electronic or telecommunications device; or
- u. any **claim** that has been or properly could have been the subject of notice to any insurance carrier prior to the **policy period**.

VII. Your obligations to us

Your representations	You agree that all representations (whether oral or written) made by your board member(s), executive officer(s), in-house counsel, or risk manager(s) in connection with the application for this policy and all materials submitted by them or on your behalf in connection with the application for this policy are true, accurate, and not misleading, and were relied upon by us and were material to our decision to issue this policy. If we determine that such representations or submitted materials were untrue, inaccurate, or misleading, in any material respect, then we are entitled to rescind this policy and treat it as if it had never existed.
	In reaching this determination, only facts and knowledge possessed by your board member(s), executive officer(s), in-house counsel, or risk manager(s) or any other person whose signature appears on the application, shall be imputed to you .
Notifying us of changes to your business	You must promptly tell us if you materially change your business, acquire or merge with another business or if any party acquires your business. We will only provide coverage under this policy for such a change if we have given our written approval and you have agreed to all additional coverage terms and/or additional premium we may request to cover the change in risk. However, you have no obligation to notify us under this section of any entity that falls within subsection (1)



Providing us with information and assistance	You shall provide us with full, timely and accurate information about any claim or declaratory relief action or error leading to rectification costs that you contend falls within the coverage afforded by this policy.
	You shall:
	 give us, or anyone appointed by us, at your expense, such assistance, cooperation and information as we reasonably require under this policy, to avoid, minimize, or resolve any claim, action or error leading to rectification costs; and
	 notify us as soon as practicable of all settlement offers made by a claimant or opposing party in connection with any claim, action or error leading to rectification costs; and
	3. give us all assistance and cooperation we reasonably require to pursue at our expense any subrogated right of recovery we may have in connection with any claim or declaratory relief action.
	If you or anyone on your behalf tries to deceive us by deliberately giving us false information in connection with such a claim , action or error, then we will not make any payment arising out of or relating to that claim , action or error.
Satisfying your retention	We will not make any payment under this policy unless you first pay the applicable retention. The retention shall apply separately to each claim or error leading to rectification costs unless it is reasonably established that a series of claims against you or errors leading to rectification costs directly arise from:
	1. the same original cause, a single source or a repeated or continuing problem in your media activities ; or
	2. a single or continuing investigation or a common set of facts or state of affairs in relation to a defamatory statement;
	then all such claims or errors leading to rectification costs that we agree are related will be treated as a single claim or error and you need only pay a single retention and they shall be subject to a single policy limit .
	Any combination of defense costs and damages with respect to a claim may satisfy the retention . The policy limit is excess of the retention .
Subrogation	In the event of any payment under this policy, we shall be subrogated to all of your rights of recovery against any person or entity for such payments and you shall fully cooperate with us in asserting such rights of recovery, including executing all papers required and by permitting us to prosecute an action in your name at our expense if so requested, and you shall do nothing to prejudice such rights. We shall have no subrogation rights against you .
	Any recovered amounts shall first be applied on a pro-rata basis to you and to us for sums you or we incurred to pursue the subrogation action. The remainder of any recovered amounts shall be distributed on a pro-rata basis both to you for payments made under the retention and to us for our payments made in excess of the retention .
VIII. Definitions	All phrases and words that appear in bold type in this policy (excluding headings), either in singular or plural form, have the meaning that is given to them below:
Acquired entity	"Acquired entity" means:
	1. any entity that the insured or existing subsidiary directly or indirectly acquires or creates during the policy period , but only to the extent that the entity produces the same type of advertising as the insured or existing subsidiary and only if the annual revenue or the total book value of the consideration provided in return for acquiring control of the entity is less than 10% of the insured's annual revenue at the time of acquisition or creation, and, at the time of acquisition or creation, no claim exists against such entity that has resulted or is reasonably likely to result in a payment in excess of 50% of the retention (including defense costs); it being agreed and understood that at renewal of this policy, we shall be entitled to impose such



Policy form

additional premium in connection with these acquired entity(ies) which we may require;

2. any entity that the **insured** or **existing subsidiary** directly or indirectly acquires or creates during the **policy period** which has an annual revenue of more than 10% of the **insured's** annual revenue, but only if **you** have provided **us** with written notification of the acquisition or creation within 90 days of such, and only if **we** have provided **our** written consent to insure that entity under this **policy**, such consent never to be unreasonably withheld, and **you** have agreed to pay such additional premium as **we** may require.

For purposes of this definition, "acquires" means taking ownership of over 50% of the outstanding voting stock or interest, or assets of any business entity.

Additional insured

"Additional insured" means:

- any third party but only with respect to the advertising furnished by you to such "additional insured" and arising out of your media activities, and only upon the insured's written consent following the insured's review of a claim; or
- 2. any third party, including any agent or independent contractor commissioned or engaged by, and subject to the direction and control of, the insured, existing subsidiary, or acquired entity to provide media content for advertising by the performance of media activities for or on behalf of the insured, existing subsidiary, or acquired entity; but only with respect to claims arising out of such media content or media activities and only upon the insured's written consent following the insured's review of a claim.
- Advertising "Advertising" means advertising, marketing, publicity, or promotion of the **insured's, existing subsidiary's,** or **acquired entity's** own goods and services and of the goods and services of their clients.
- Assumed under agreement "Assumed under agreement" means any obligation assumed by the **insured**, **existing subsidiary**, and/or **acquired entity** to hold harmless or indemnify a party against losses directly resulting from the **media content** of **advertising** supplied by the **insured**, **existing subsidiary**, and/or **acquired entity**, but only if such obligation was assumed by the **insured**, **existing subsidiary**, and/or **acquired entity** or in writing prior to any such loss being suffered.
- Claim "Claim" means any written assertion of liability or any written demand for financial compensation or injunctive relief or any request to toll or waive any applicable statute of limitations; however, "claim" does not mean any criminal proceeding of any kind.
- Damages "Damages" means any monetary amount **you** become legally obligated to pay as a result of any judgment, settlement, arbitration award or liability **assumed under agreement**, including punitive and exemplary damages if insurable under applicable law, pre-judgment interest and post-judgment interest or any judgment or award ordering payment of attorney's fees or costs, in connection with a covered **claim** insured under this policy, but not including any:
 - civil, regulatory or criminal fines, sanctions, taxes, or penalties, including those imposed by any federal, state, or local governmental body or by ASCAP, SESAC, BMI or other similar licensing organizations;
 - 2. the costs of complying with any injunction or other equitable order or equitable judgment;
 - the costs of recalling, correcting, producing, reproducing, or reprinting any media content or the costs of any services incurred in connection therewith or any overhead costs, loss of revenue, salaries, wages or any future cost of doing business;
 - 4. past or future royalties or license fees or any payment owed to a licensor under a license; however, this provision will not apply to any covered portion(s) of any trademark and/or copyright claim that results in a damage award that is measured by the amount a claimant would have received had you paid to license the claimant's infringed work; or
 - 5. disgorgement of profits or restitution of sums to which **you** were not entitled.

In determining the insurability of punitive damages in connection with a claim, this policy shall apply to the fullest extent permitted by the law of any jurisdiction applicable to the **claim**, and it is understood and agreed that **we** will not affirmatively assert that punitive damages are uninsurable



entity; and

	-
	if we may refrain from doing so under such applicable law.
Defense costs	"Defense costs" means:
	 all reasonable and necessary attorneys' fees and legal costs incurred investigating, settling, defending and/or appealing a claim insured under this policy; and
	 any premiums on attachment or appeal bonds as a result of a claim insured under this policy; however, we are under no obligation to apply for or furnish such bond.
	"Defense costs" does not include any overhead expenses, general business expenses, salaries, or wages incurred by you or any other person or entity insured under this policy except with prior written consent from us .
Existing subsidiary	"Existing subsidiary" means any entity in which the insured directly or indirectly owns more than 50% of the assets or outstanding voting shares as of the first day of the policy period and if the revenue is included on your application for this policy.
Insured	"Insured" means the entity identified as "the insured" on the Declarations.
Media activities	"Media activities" means:
	 the gathering, acquisition, investigation, collection, researching, creation and compilation of media content;
	 any broadcast, transmission, dissemination, telecast, cablecast, syndication, serialization, podcast, streaming, or production of media content;
	 any publication, republication, or dissemination of media content including any special editions or supplements to such media content;
	4. any digital, online, or electronic dissemination of media content ;
	5. the release, distribution, licensing, sale, lease, or exhibition of media content ;
	regardless of the mode or method of communication of such media content.
Media content	"Media content" means the substance of any communication of any kind whatsoever within advertising , regardless of the nature or form of such "media content" or the medium by which such "media content" is communicated, including but not limited to language, data, facts, fiction, music, photographs, images, artistic expression, or visual or graphical materials.
Policy limit	"Policy limit" means the amount stated as the "policy limit" on the Declarations.
Policy period	"Policy period" means the period of time stated as the "policy period" on the Declarations, unless this policy is cancelled, in which case the "policy period" ends on the effective date of cancellation.
Retention	"Retention" means the amount stated as the "retention" on the Declarations.
We/Us/Our	"We," "Us," and "Our," means Syndicate 33 at Lloyds managed by Hiscox Syndicates Ltd
You/Your	"You" and "Your" means:
	1. the insured, any existing subsidiary or any acquired entity;
	2. any person who was, is or becomes a director, officer, trustee, partner in, or employee of the insured, any existing subsidiary or any acquired entity but only in respect to claims arising out of the course and scope of their duties as such and in the event of their death, incapacity or bankruptcy, any claim against their estates, heirs, legal representatives or assigns shall be considered a claim against them;
	 any person or entity that takes legal control of the insured, existing subsidiary or acquired entity upon the insolvency or bankruptcy of the insured, existing subsidiary or acquired entity; and



Policy form

4. any additional insured.

IX. General matters

Defense arrangements	This is a duty to pay policy, not a duty to defend policy. Therefore, you have the duty to defend claims on your own behalf under this policy. This means that, if a claim is made against you , you have the responsibility to retain counsel to defend you . You have a choice of requesting that we consent to your retention of qualified counsel, our consent not to be unreasonably withheld, or you may retain counsel from the Hiscox Media Panel Counsel List. You may settle a claim on your own behalf and within the applicable retention without our prior consent.
	We shall at all times have the right and opportunity to effectively associate with you and your counsel in the investigation, defense and settlement of any claim under this policy. While we do not have the duty to defend you, we have the right and option to assume the defense of a claim against you if you fail to comply with any of YOUR OBLIGATIONS TO US (Section VII) under this policy.

We will not make any payment in excess of the applicable **retention**, unless such **defense costs** or **damages** payments are incurred with **our** prior consent.

You may not admit any liability for, make any settlement offer with respect to, or settle any claim in excess of the applicable retention without our prior consent.

We will not make any payments of any kind on account of any portion(s) of **claims** or declaratory relief actions not covered under this policy, nor will such payments by **you** apply to satisfy any applicable **retention**. We and **you** agree to use best efforts to determine a fair allocation of payments (including **defense costs** and **damages**) between portion(s) of **claims** that are covered under this policy and portion(s) that are not covered under this policy. If a fair allocation cannot be agreed upon, we and **you** shall submit the issue to an alternative dispute resolution proceeding in accordance with the Alternative Dispute Resolution provision set forth in GENERAL MATTERS (Section IX) of this policy. During the alternative dispute resolution proceeding, we shall be obligated to pay only that portion of any **defense costs** or **damages** that we in good faith believe is properly allocated to **us**.

Settlement of claims If a situation arises where we have a good faith belief that a claimant's monetary offer to settle a covered claim is reasonable when you do not, then we will neither compel you to accept the settlement offer nor will we cease providing coverage for such a claim merely because you did not accept the offer. However, if we recommend that you do accept such an offer and you elect not to, then our maximum payment toward that particular claim following the rejection or expiration of that offer will be the outstanding covered defense costs incurred up to the date the settlement offer was rejected or expired, plus the amount of the unaccepted settlement offer, minus your remaining retention on the day the settlement offer is rejected or expires. If this amount is in excess of the retention, then at your request and subject to our discretion we will pay this amount to you in a lump payment in return for you fully releasing us from all liability with respect to the unsettled claim.

In exchange for this release, **we** will not seek reimbursement for any portion of **our claim** payment to **you**, even if the **claim** is later resolved for less than the amount **we** paid to **you**.

Date of performance of media activities Shall all be deemed to have been performed on the date of first dissemination of **your media content** that is the subject of any **claim**. Where a **claim** is made but there has not yet been dissemination of **your media content**, then the relevant **media activities** shall all be deemed to have been performed on the date of the first act in preparation for dissemination of **your media content**, such as the first act of gathering, acquiring or otherwise preparing **your media content** for dissemination.

For purposes of determining the date of performance of relevant **media activities**, where a **claim** or multiple **claims** arise from a series of the same, or substantially the same factually or logically related events, such as multiple broadcasts of the same television advertisement or multiple acts in the course of preparation of the same **media content**, they will all be deemed to have been performed on the date of the very first dissemination or act in preparation of such **media content** and, if such date falls within the **policy period**, they will be treated as related **claims** subject to a



	single retention and a single policy limit.
	We shall have no obligation under this policy to pay any portion of any claim or related claims that is attributable to relevant media activities in or for your advertising that were performed or are deemed by operation of this provision to have been performed prior to or after the policy period . In no event shall a series of media activities giving rise to a claim or related claims trigger any obligations by us under more than one policy issued by us .
Other insurance	Any payment due under this policy is specifically excess of and will not contribute with any other valid insurance, regardless if the insurance is collectible or not, unless such other insurance is specifically stated to be in excess of this policy. This policy is not subject to the terms set forth in any other insurance policy.
Cancellation	The insured may cancel this policy at any time by mailing to us written notice stating when such cancellation shall be effective. Any unearned premium will be calculated in accordance with the customary short rate table and procedure.
	We will only cancel this policy if the premium is not paid by the due date, or you intentionally make a material misrepresentation to us in regard to any claim or notice given to us under this policy, in which case we will provide to you notice of cancellation in accordance with applicable law. In the event of cancellation for misrepresentation, we will return a pro-rata amount of premium unless a claim has been made or is pending under this policy before such cancellation takes effect.
	We are not required to renew this policy upon its expiration.
Severability	If a board member, executive officer, in-house counsel, or risk manager of the insured , an existing subsidiary or an acquired entity breaches a condition of or obligation under the policy, their breach shall be attributable to themselves and to all of you . If a condition of or obligation under the policy is breached by a person or entity who is not a board member, executive officer, in-house counsel, or risk manager, their breach shall be attributable only to themselves and to any persons among you who have condoned, ratified or remained passive after learning of such breach, but not to any of the others of you .
Choice of law	This policy, including its construction, application and validity, is governed by the laws of the State of New York without reference to that state's choice of law principles.
Alternative dispute resolution	We and you agree that any dispute arising out of or relating to this policy, including but not limited to its construction, application and validity, or any breach thereof, shall be resolved through either non-binding mediation or binding arbitration in accordance with the commercial arbitration rules of the American Arbitration Association ("AAA") in effect at the time of the dispute, as amended by this policy. Either you or we may elect the type of Alternative Dispute Resolution ("ADR") to resolve a dispute under this policy. However, you have the right to reject our choice of ADR process at any time prior to its commencement, in which case your preferred choice of either non-binding mediation or binding arbitration shall control. If the first ADR process commenced for a particular dispute is an unsuccessful non-binding mediation, then you and we agree that such dispute shall only be resolved through binding arbitration in accordance with this provision and that such arbitration proceeding shall not be commenced until a 60-day cooling off period following the last date of the failed mediation has first elapsed.
	Each party shall bear its own fees and costs in connection with any arbitration, but the costs incurred through AAA, including the fees and expenses of the arbitrator, shall be shared equally by the parties unless the arbitration award provides otherwise. No award of punitive damages shall be made in any arbitration. All arbitration proceedings shall be held only in a city where either you or we have a place of business in the United States, at the election of the party commencing arbitration. The decision of the arbitrator or arbitrators is final and binding and any award may be confirmed and enforced in any court of competent jurisdiction.
Service of suit	In the event we fail to pay an amount claimed under this policy, at your request, we will agree to submit to a court of competent jurisdiction within the United States. Our agreement, however, does not mean that we waive our rights to commence an action in any court of competent jurisdiction in the United States, remove an action to any United States District Court or seek to transfer a case to another court as permitted by the laws of the United States or of any state in the United States.



United States of America.

We appoint the person named in the Declarations to accept service of process on our behalf.

The foregoing is not intended to conflict with or override your and our obligation to arbitrate any dispute arising out of or relating to this policy, as provided by the alternative dispute resolution provision above. This Service of Suit clause applies only to suits to enforce arbitration awards.

Your bankruptcy or insolvency shall not relieve us of any of our obligations under this policy. Bankruptcy or insolvency

Currency

All references to dollar amounts in this policy are references to and payable in the currency of the