

CONFIDENTIAL GENERAL APPLICATION FOR ELECTRONIC RISK PROPERTY AND LIABILITY INSURANCE

THIS APPLICATION IS NEITHER AN OFFERING NOR A BINDER OF COVERAGE. ALSO, YOUR COMPLETION OF THIS APPLICATION DOES NOT OBLIGATE THE COMPANY TO OFFER COVERAGE TO YOU.

THE COMPANY OR ITS OUTSIDE TECHNICAL OR SECURITY SERVICES FIRM MAY PERFORM NECESSARY REMOTE ELECTRONIC TESTING OF YOUR COMPUTER NETWORKS AND WEBSITE(S) TO ASSESS THE SECURITY OF THOSE SYSTEMS. THESE REMOTE TESTS WILL ONLY ASSESS THE VULNERABILITY OF YOUR NETWORK AND WILL NOT ATTEMPT TO ALTER ANY PART OR FUNCTION OF YOUR COMPUTER SYSTEMS.

ALL INFORMATION RECORDED ON THIS APPLICATION AND INCLUDED BY ATTACHMENT TO YOUR INSURANCE SUBMISSION AND THE PERFORMANCE OF REMOTE TESTING AND ANY SECURITY INFORMATION THAT THE COMPANY OR ITS TECHNICAL OR SECURITY SERVICE OBTAINS WILL BE:

- KEPT IN CONFIDENCE BY THE COMPANY AND ITS TECHNICAL OR SECURITY SERVICES FIRM;
 AND
- USED SOLELY TO QUALIFY AND UNDERWRITE YOUR RISKS OF LOSS.

CERTAIN PARTS OF THE POLICY YOU ARE APPLYING FOR ARE CLAIMS MADE AND REPORTED COVERAGE PARTS AND, SUBJECT TO ITS PROVISIONS, APPLIES ONLY TO ANY CLAIM FIRST MADE DURING THE POLICY PERIOD. NO COVERAGE EXISTS FOR CLAIMS FIRST MADE AFTER THE END OF THE POLICY PERIOD UNLESS, AND TO THE EXTENT, THE EXTENDED REPORTING PERIOD APPLIES.

DEFENSE COSTS, AS WELL AS ANY DAMAGES AS REFERENCED IN EACH APPLICABLE COVERAGE PART, REDUCE THE LIMIT OF LIABILITY AND ARE SUBJECT TO THE RETENTION. PLEASE REVIEW THE POLICY CAREFULLY WITH YOUR INSURANCE AGENT OR BROKER.

MODULE 1 - GENERAL INFORMATION - All Applicants must complete this Module

1. Company and Broker Information:

	<u>Applicant</u>	Broker / Agent
Company Name:		
Company Address:		
Phone:		
e-mail:		
Website(s):		
	http://	
IP Address Range		



2.

GLOBAL TECHNOLOGY Net Protect ™ APPLICATION

•	Indus	try /SIC code
	Provi	de a brief identification and description of products offered:
	_ Danid	
		de a brief identification and description of services offered by category below: Services offered on-line:
	(ii)	Services offered off-line:
	Geog	raphic Regions served (list countries in which your company does business):
	(i)	Your business locations:
	/::\	Locations of your major markets.
	(ii)	Locations of your major markets:
		
	Provid	de a brief description of customers and markets served (types of companies or
		de a brief description of customers and markets served (types of companies or duals that purchase your products or services):
	individ	
	individ	duals that purchase your products or services): de a list of major suppliers of direct materials or services related to your products
	individ	duals that purchase your products or services): de a list of major suppliers of direct materials or services related to your products
	Provide or ser	duals that purchase your products or services): de a list of major suppliers of direct materials or services related to your products rvices: ber of employees – what is the total number of employees at all locations that this
	Provide or ser	duals that purchase your products or services): de a list of major suppliers of direct materials or services related to your products rvices: Deer of employees – what is the total number of employees at all locations that this cation is requesting coverage for?
	Provide or ser	duals that purchase your products or services): de a list of major suppliers of direct materials or services related to your products rvices: ber of employees – what is the total number of employees at all locations that this
	Provide or ser	duals that purchase your products or services): de a list of major suppliers of direct materials or services related to your products rvices: deer of employees – what is the total number of employees at all locations that this cation is requesting coverage for? Less than 500 500 – 999 1,000 – 4,999
	Providor ser	duals that purchase your products or services): de a list of major suppliers of direct materials or services related to your products rvices: deer of employees – what is the total number of employees at all locations that this cation is requesting coverage for? Less than 500 500 – 999
	Provide or set Numbre applie (i) (ii) (iii) (iii)	duals that purchase your products or services): de a list of major suppliers of direct materials or services related to your products rvices: deer of employees – what is the total number of employees at all locations that this cation is requesting coverage for? Less than 500 500 – 999 1,000 – 4,999

3.



b.	Compa	any or Institution Ownership Type	Incorporation or Registration Date:
	(i)	Public	
	(ii)	Privately Held	
	(iii)	Non profit	
	(iii)	Government	

- c. Specify Total Annual Revenue by Calendar Year in the chart below. If you are a government entity, please specify your annual budget and amount of your annual disbursements.
- **d.** Specify On-Line Revenue generated directly from on-line operations (e.g. e-commerce, on-line delivery of your services, content subscription, etc.).
- e. Specify the percent of Other Network Revenue by Calendar Year.

for questions	Year	Total Revenue	On-Line Revenue	% of other network revenue
3c, 3d and 3e	Prior Year	\$	\$	%
	Current Year	\$	\$	%
	Estimated Next Year	\$	\$	%

Other Network Revenue is your off-line revenue that depends on your ability to access and use network resources (computers, software, network communications, web-site, internet, etc.).

Figures should exclude any revenue generated directly through on-line operations and included in item 3.d above.

Examples of revenue dependence include the use or dependence on networks for control of manufacturing processes, inventory management / available to ship data, booking orders, pricing information, customer information, etc. or any other activity whose temporary disruption would impact your ability to generate revenue.

MODULE 2 - YOUR NETWORK AND NETWORK ACTIVITIES - All Applicants Must Complete This Module

1. Network Description:

a. For each platform type listed below, indicate the total quantity deployed in your network. If exact figures are not readily available estimate quantities to the nearest 10 units and indicate that figures are estimates.

Platform Use	Туре	Quantity	Platform Use	Туре	Quantity
Back-Office	Microsoft NT,XP		Web servers	Apache	
and Servers	Unix			IIS	
	Solaris			Sun, -iPlanet, Netscape	
	Linux			Other (please specify)	
	Other (please specify)				
Desktop /	Microsoft Windows		Database	MS SQL	
mobile	Microsoft XP		Servers	Oracle	
	Macintosh			Sybase	
	Other (please specify)			Other (please specify)	





Platform Use Routing & Switching

Туре	Quantity
Cisco	
Lucent	,
Nortel	
Other (please specify)	

	Other (please specify)					
b.	At how many	distinct geographic sites do the computers identified above reside? ☐ 1 ☐ 2 to 5 ☐ 6 to 25 ☐ over 25				
C.	What communication pathways are available for use in communicating among these sites (check all that apply)					
	☐ Public Inte	rnet Private Link (e.g. T1, OC3 etc.) dial-up other Specify				
2.	Network Act Characterize he	ivity: ow you use your network by checking all applicable items listed below.				
	Activities ye check those	our network is or may be used for during the proposed policy period – that apply:				
	GROUP 1	e-mail				
	Activities	Web browsing				
		Instant messaging				
		Web Presence				
		Free Advice via your web site				
		Local employee Access to you enterprise applications				
	GROUP 2	Advice via your website for a fee				
	Activities	Remote employee access to your enterprise applications				
		Exchange of others' information (e.g. via chat rooms, bulletin boards, forums) that are unmonitored by you:				
		Exchange of others information (e.g. via chat rooms, bulletin boards, forums) that are monitored by you for content-:				
		Collection r use of others general contact information				
	GROUP 3 Activities	Collection and Use of others' personally identifiable private information (e.g. health care, financial)				
		Non-production e-procurement (MRO supplies)				
		On-line advertising revenue				
	GROUP 4	e-Procurement for direct material supplies				
	Activities	3 rd party access to your data and systems (e.g. collaboration, supply, chain integration, just-in-time supply)				
		On-line Revenue: sale of your goods or services				
		On-line Revenue: sale of others' goods or services				
		On-line Revenue: other subscription-based revenue				
		Production or process control (control of your manufacturing production or other processes.				



GROUP 5 Activities	Issuance, management or maintenance of digital certificates or any similar identification, authentication or authorization service for 3rd parties	
	Telecommunications Services	
	Internet Service Provider	
	Hosting (web hosting, application hosting)	
	Managed Security Services	
	Web Design	
	IT Consulting, integration, application development	
	On-line Financial Services	
	On-line Health Care Services	
	Other Activity not listed (please specify)	

MODULE 3 - COVERAGE ELECTION - All Applicants Must Complete This Module

1. Coverage Questions

a. Basic Coverage – Check each applicable requested coverage below and provide desired limits and retentions for each selected coverage:

☐ Coverage 4 – Network Security Liability

☐ Coverage 5 – Content Injury Liability

All liability coverage parts combined:

Indirect Exploit Claims sub-limit, all

FIR	ST PARTY COVERAGE:				
	Coverage 1 – Business Interru	ıption and Extra Expens	е		
		LIMITS:		DEDUCTIE	3LE:
	Business Interruption:	\$	Per exploit		Hours
		\$	Per exploit	\$	
	Extra Expense:	\$	Per exploit	\$	
	Coverage 2 – Loss of or Dama	age to Your Network	_ Per exploit	\$	
П	Coverage 3 – Electronic Theft				
		\$	Per elect. Theft	\$	_
All I	First Party Coverage Parts Con	mbined:			
	Indirect Exploit Limit under				
	any First Party Coverage Part:	\$	_		
LIA	BILITY COVERAGE:				

LIMITS:

\$_

G-147071-A Ed. 2/04 DEDUCTIBLE:

Coverage 6 - Privacy Injury Liability

Per claim
Aggregate

Coverage 7 - Professional Services Liability





lial	pility coverage parts combined:	\$	
ENT		¢.	Aggregate
	All coverage parts combined.	Φ	Aggregate
Enha	ancement Coverage – check eac	ch applicable requested	coverage below:
	Electronic Theft – Extortion Co	verage	
	1st Party – Coverage for Loss C	Caused by an Inside Sou	ırce
	Employee Post-separation Peri	od Reduction	
	Extended Business Interruption	Coverage	
	Extended Reporting Period for	Liability Coverage	
$\overline{\Box}$	Terrorist Act Coverage	, ,	
	Dependent Loss Coverage for Your Network	Business Interruption &	Extra Expense and Loss of or Damage to
	<u>ENT</u>	ENTIRE POLICY: All coverage parts combined: Enhancement Coverage – check each Electronic Theft – Extortion Coverage for Loss Complete Post-separation Period Extended Business Interruption Extended Reporting Period for Terrorist Act Coverage Dependent Loss Coverage for Policy Period For Terrorist Act Coverage	All coverage parts combined: \$ Enhancement Coverage – check each applicable requested Electronic Theft – Extortion Coverage 1st Party – Coverage for Loss Caused by an Inside Sou Employee Post-separation Period Reduction Extended Business Interruption Coverage Extended Reporting Period for Liability Coverage Terrorist Act Coverage Dependent Loss Coverage for Business Interruption &

MODULE 4 - GENERAL UNDERWRITING QUESTIONS - All Applicants Must

Complete This Module - To determine which questions you must answer determine your group number from Module 2 above. Your group number is the highest group number that you have checked as an applicable "Group Activity". If your Group number is lower than the group indicated, you do not have to respond to that question.

Group ID that must respond		Risk Controls			
	TEC	HNICAL CONTROLS			
ALL	1. Anti-virus – do you currently employ:				
		Anti-virus software on all computing devices:			
		Automatic daily anti-virus updates:			
		 Virus notification and alert notice service (e.g. CERT or similar): 			
		 Scan all inbound and outbound data for viruses (including but not limited to: files, e-mail attachments, e-mail content, web content, downloads, plug-ins, and media including local floppy disks, USB drives, ZIP® drives, local CDROMs, other removable media)): 			
		Provide name & contact info for anti-virus and notification service providers:			
ALL	2.	Notification Services			
		 Do you receive automatic notices of virus outbreaks, security vulnerabilities, and related threats (e.g. CERT or equivalent service)? 	Ш		
		If so , from whom?			
ALL	3.	Perimeter Defenses – check those items you currently employ::			
ALL		☐ Firewalls securely configured using ☐ Content Filtering other than default configuration			
2-5		☐ Intrusion Detection ☐ Monitoring			
2-5		☐ Black-lists			
		If you outsource any of these services, provide contact information for your service providers:			
2-5	4.	Access Controls – check all that apply			
		You apply progressively tighter controls to restrict access to your systems or assets for increasingly sensitive assets or those that are not public facing including:			



Group ID hat must <u>respond</u>		Risk Controls	
		Identification and authentication mechanisms	
		 Access Controls (e.g. rule based, identity based, based on privilege management via LDAP, Single, Sign-on or other equivalent)? 	
		Other access controls (please specify):	
3-5	5.	Confidentiality – do you currently:	
		Encrypt session data (data in transit between your network and remote user):	
		Encrypt data for storage:	
		Employ other access/confidentiality controls (please specify):	
ALL	6.	Data Segregation - You use internal access controls to segregate and sequester sensitive information:	
2-5	7.	Asset Segregation – Your back-office systems are connected to networks that are separated from internet facing networks by:	
		Physical separation via multiple firewalls (or equivalent):	
		Logical separation via V-Lan (or equivalent):	
ALL	8.	Maintenance and Patch Installation – You regularly:	
		 monitor 3rd party vendors for availability of security patches: 	
		upgrade network components by installing security patches:	
2-5	9.	Data and Software Recovery	
		You regularly back-up copies of all data and software configuration files:	
		You maintain multiple copies of all back-up data:	
		You store copies of back-up data at disjoint off-site locations:	
3-5	10	System Redundancy and Fail-over – for mission-critical systems:	
		You implement redundant systems, software and data:	
		You implement automatic fail-over systems:	
ALL	11.	Other Technical Controls (please specify):	
	DD.C	ACEDIDAL CONTROLO	
٨١١	12.	DCEDURAL CONTROLS Incident Personse Plans - check all that apply	
ALL	12.	Incident Response Plans – check all that apply	
		Your conduct incident response tests and drille regularly:	
		You conduct incident response tests and drills regularly: Your incident response plan & drills cover virus incidents: Your incident response plan & drills cover virus incidents:	
		Your incident response plan & drills cover virus incidents: Your incident response plan & drills cover direct attacks (o.g. backing, penetration).	
		 Your incident response plan & drills cover direct attacks (e.g. hacking, penetration, attempted theft, etc.): 	
	1		



Group ID hat must respond		Risk Controls	
ALL	13.	Disaster Recovery Plan – check all that apply	
		Your Disaster Recovery Plan has been developed and promulgated:	
		You conduct Disaster Recovery tests and drills regularly:	
ALL	14.	Security Policy – your security policy is promulgated and enforced and you require all employees to sign and acknowledgement indicating they will comply:	
ALL	15.	Employee Use Policies – You enforce and require signed acknowledgement by employees, contractors, consultants and other insiders:	
		 policies on employee (incl. contractor) use of company assets: 	
		e-mail policy:	
		 an internet use policy (browsing, downloads, posting, etc.): 	
		Other Policies (please specify):	
2-5	16.	Physical Security	
		 Your server rooms are locked and you permit access only by authorized personnel. 	Ш
ALL	17.	Other Procedural Controls (please specify):	
	LEG	FAL AND CONTRACTUAL CONTROLS	
ALL	18.	You obtain clearance on ,marks and brands displayed on your website:	
ALL	19.	You obtain written permission or rights to use or display the marks, brands, work or content of others:	
	20.	You display disclaimers for advice provided via your website:	
ALL		Free Advice:	
2-5		Paid Advice:	
2-5	21.	You display terms of use for your website:	
2-5	22.	You display warnings and advisories for unmonitored forums:	
2-5	23.	Your privacy policy is available on your website:	
2-5	24.	You provide links to your Privacy Policy wherever private information is collected:	
2-5	25.	You display disclaimers on the quality and authenticity of web-site content/information:	
2-5	26.	You provide source attribution for web-site content provided by 3 rd parties (e.g. via links, data feeds, etc.):	
3-5	27.	You require hold-harmless clauses in contracts with 3 rd parties that provide:	
		Services to you:	
		Software to you:	





Group ID hat must <u>respond</u>		Risk Controls	
	For	3 rd party access to company network:	
4-5	28.	You require all 3 rd parties to sign agreements governing access to and use of your networks:	
4-5	29.	You contractually require 3 rd parties (and their networks) to comply with your security requirements:	
4-5	30.	You periodically audit 3 rd parties for compliance with contract requirements:	

NOTE: If you, for any reason, were not able to or declined to check any of the items listed above, please stop here and consult your agent or broker.

MODULE 5 - LIABILITY COVERAGE GENERAL UNDERWRITING QUESTIONS -

All Applicants requesting coverage under any Liability Coverage Part must complete this Module – To determine which questions you must answer determine your group number from Module 2 above. Your group number is the highest group number that you have checked as an applicable "Group Activity". If your Group number is lower than the group indicated, you do not have to respond to that question.

Group ID that must respond		Risk Controls	
	TEC	CHNICAL CONTROLS	
2-5	1.	Chat Rooms, Forums and Bulletin Boards	
		 You filter, reject or censor content (e.g. offensive material, content that violates site's policy): 	
		 You monitor for suspicious (e.g. predatory) activity: 	
4-5	2.	Capacity - To satisfy your obligations to provide service levels, accessibility or network availability, you have adequate capacity to serve the number of subscribers to your service:	
	PRO	OCEDURAL CONTROLS	
2-5	3.	Web Content Review - You review and monitor your web-site content regularly:	
	LEG	SAL CONTROLS	
2-5	4.	Liability Limitations - You include limitations of your liability in contracts for services that you provide to others:	
3-5	5.	Privacy – To control privacy of others' information you:	
		Provide opt-in privacy controls:	
		Provide opt-out privacy controls:	
		Obtain and record information release authorizations:	
		 Contractually require all 3rd party recipients to comply with your private information safeguard requirements: 	
		Notify users upon release of their private information:	
		 Audit 3rd party recipients for compliance with information safeguard requirements: 	

NOTE: If you, for any reason, were not able to or declined to check any of the items listed above, please stop here and consult your agent or broker.



If you have successfully completed Modules 4 and 5, complete the additional Modules and Schedules identified below for each coverage that you elect:

Coverage Part:	Module	Schedule(s)
Coverage 1 – Business Interruption and Extra Expense	6	С
Coverage 2 – Loss or Damage to Your Network	6	
Coverage 4 – Network Security Liability	6	
Coverage 3 – Electronic Theft	7	B, E
Coverage 5 – Content Injury Liability	8	
Coverage 6 – Privacy Injury Liability	9	
Coverage 7 – Professional Services Liability	10	D

Endorsement:	Supplement	
Extortion Coverage	End 1	
Internal Source Coverage	End2	
Employee Post-Separation Period	End2	
Dependent Loss Coverage	End3	F
Extended Business Interruption Coverage	End4	

MODULE 6 - GENERAL UNDERWRITING SUPPLEMENT- All Applicants requesting:

Coverage 1 - Business Interruption and Extra Expense;

Coverage 2 - Loss or Damage to Your Network; or

Coverage 4 - Network Security Liability

must complete this Module - To determine which questions you must answer determine your group number from Module 2 above. Your group number is the highest group number that you have checked as an applicable "Group Activity". If your Group number is lower than the group indicated, you do not have to respond to that question.

Group ID that must respond		Risk Controls	
ALL	1.	Anti-Virus – do you currently:	
		• Filter e-mail attachments and downloads to reject file with the following extensions: .exe, .vbs, .bat, .pif, .scr	
		Disable un-needed services & ports including: FTP service, telnet:	
		 Train employees not to open e-mail attachments unless they are expected from a known and trusted source: 	
		 Execute anti-virus scans on all e-mail attachments, files and downloads before opening the file: 	
ALL	2.	Firewalls –	
		What determines the configuration of your Firewall rule sets?	
	ı 	☐ Company INFOSEC Policy ☐ IT staff ☐ Other	
		How frequently do you review your Firewall logs? □ Daily □ Weekly □ Monthly □ Other □	
		Who Reviews your Firewall Logs? ☐ In house staff ☐ Vendor : ☐ Automated System ☐ Other: ☐ Ot	



Group ID nat must respond		Risk Controls	
2-5	3.	 24/7 Monitoring: IDS Performed by in-house staff? Outsourced? If you outsource any of these services, provide contact information for your service providers: 	
		 Where are your intrusion sensors deployed: At Network Perimeter At the Application Level At Network Hosts At Data or Database Level 	
ALL	4.	Back up of Data – How often do you back-up data (including application data, configuration data, software): ☐ Daily ☐ Weekly ☐ Monthly	
ALL	5.	Off-Site Storage – At how many locations do you store duplicate copies of back-ups? ☐ One location ☐ Two or more locations	
2-5	6.	Data Segregation and Access Control A. What type of authentication & access control mechanisms do you employ on your network (check all that apply): Single Factor None Other (specify): B. Whom is required to participate in decisions to segregate a set of data (check all that apply):	
		Company Owner(s) Legal IT Security Marketing/Customer Relations Risk Management Human Resources Other (specify)	
2-5	7.	Remote Access A. Do you allow employees (including contractors and other authorized individuals) to access your network remotely?	
		 B. What controls do you employ for remote access? Internet access via VPN Access allowed only from other protected networks (e.g. no home-based computing, access only from network that meets your security requirements) Public Switched Telephone Network dial access (e.g. PCAnywhere, etc.) Private Telephone lines (dedicated full period link) Access from the public Internet using simple password authentication (e.g. RAS Servers) 	



Group ID hat must respond		Risk Controls	
2-5	8.	Asset Segregation – Type of asset segregation techniques employed in your network: DMZ firewall configuration VLAN None Other (specify):	
ALL	9.	Network Shares A Do you allow or use network shares? (check if "yes") .	
		B If "yes" what controls do you use to protect shares?	
		 C-drive share access is limited to "read-only" All shares are password protected Network shares are disabled by default & only selectively enabled Shares are only temporary & disabled when no longer needed 	
ALL	10.	Platform Security Maintenance A How often do you monitor software vendors for availability of software patches and upgrades? Daily	
		 □ 0-7 days □ 7–30 days □ 30-60 days □ 60-90 days □ 0 B. Do you perform testing to identify incompatibilities inherent in or created by new software patches prior to implementation? 	ver 90 days
3-5	11.	System Redundancy – A. Do you employ redundancy in your Network for critical operations?	
		B. If "yes": with automatic fail-over with manual fail-over	
		C. How often do you test your failover capability? ☐ Monthly ☐ quarterly ☐ every six ☐ yearly ☐ Other ☐ months	
ALL	12.	Content Filtering – Do you filter content to reject malicious code?	
3-5	13.	Credit Card / Financial Transactions – How do you handle and protect credit card or other financial information collected from others?	
		Information is retained after each session	
		Information is NOT retained after each session	
		SSL or equivalent session security is used	
		 Supplemental identification & authentication (e.g. UID, password, PIN, cert) is used on each transaction 	Ш
		 Security controls (e.g. encryption) are used to protect stored info Specify type of control employed: 	
2-5	14.	Employee and Contractor Controls A. For which groups do you conduct background checks?	
		security staff only IT staff only all employees/contractors	none



Group ID nat must respond		Risk Controls	
		B. Do you require your contractors and consultants to maintain insurance?	
		C. What amount of coverage do you require for:	
		Fidelity bond insurance	
		Liability insurance \$	
2-5	15.	Physical Security	
		 All desktop and other personal computing devices are equipped with a time out feature that locks the device and requires user logon and password entry after a period of inactivity. 	
		 You do not permit unescorted access in your facilities by visitors other than your authorized contractors and consultants. 	
3-5	16.	Security Organization	
		A. Do you have a staff dedicated full-time to information security?	
		B. Does your security staff report to organizations other than business units or your IT organization?	
		C. Do you have a director or Chief of Security operating in an executive capacity independent from profit centers or lines of business?	
A. I.	47		
ALL	17.	Tested Incident Response Plan – How frequently do you exercise or rehearse plans: A. For virus incidents?	
		☐ Monthly ☐ Quarterly ☐ Annually	
		B. For penetration incidents? ☐ Monthly ☐ Quarterly ☐ Annually	
2-5	18.	, and a second community of a second control o	
		exercise or rehearse plans: Monthly Quarterly Annually	
	19.	Information Security Vigilance –	
2-5		A. You have a procedure for detecting information security weaknesses?	
2-5		B. If "Yes" what procedures do you employ?	
3-5		C. If "Yes" often do you evaluate your operations (including network) for weaknesses?	
		Monthly Quarterly Annual Other (specify):	
3-5		D. How quickly do you remedy deficiencies discovered?For major vulnerabilities:	
		☐ 24 hours ☐ one week ☐ 30 days ☐ Other (specify):	
		For minor deficiencies: ☐ 24 hours ☐ one week ☐ 30 days ☐ Other (specify):	



Group ID that must respond	R	isk Controls	
3-5	E.	Do you perform security testing on software applications (e.g. web, back-office, desktop applications)? On software provided to you by others On software developed by you	
3-5	F.	Have you detected vulnerabilities or other security issues in software?	
3-5	G.	If "yes" describe how these were remedied:	_
3-5	Н.	Do you enforce procedures to ensure that untested (for security) software is not introduced into your operations?	_
	I.	Have you conducted a security assessment or audit within the past 12 months?	
3-5	J.	If "yes" provide contact info for the auditing organization:	
3-5	K.	List any major vulnerabilities or major actions identified in the audit:	_
3-5	L.	Describe how and when items identified in K above will be remedied:	_
3-5	M.	Do you enable or allow circumvention of your security controls? (check if yes)	
3-5	N.	If "yes" to M above, under what circumstances? ☐ Emergency measure ☐ for testing ☐ routinely ☐ Other (specify):	_
3-5	О.	Do you ensure that circumvention is disabled once no longer required? ☐ Always ☐ Sometimes ☐ No	

MODULE 7 - ELECTRONIC THEFT COVERAGE PART- All Applicants requesting:

Coverage 3 - Electronic Theft Coverage Part;

must complete this Module - To determine which questions you must answer determine your group number from Module 2 above. Your group number is the highest group number that you have checked as an applicable "Group Activity". If your Group number is lower than the group indicated, you do not have to respond to that question.

Group ID that must respond		Risk Controls	
ALL	1.	Do you use electronic funds transfer?	
ALL	2.	What is your average transaction volume (transfers per day):	



3.	What is your average transaction value (\$ per transaction): \$	
4.	Do you receive confirmation within 24 hours?	
5.	Are confirmation notices sent directly to someone other than the individual who initiated the transfer?	
6.	How quickly do you reconcile "paid from" accounts following receipt of transfer confirmation? ☐ upon receipt ☐ within 24 hours ☐ other (specify):	
7.	Do you allow access to systems or data that process transactions or records related to your Money Securities, Intangible Property, or your product or Services sales by anyone other than your employees, officers, directors, contractors or consultants?	
8.	Digital property in your care	
	A. Do you have custodial responsibility or duty of care for the property of others in electronic form?	
	B. If "yes" please identify the types of others property for which you are responsible:	
	C. If "this includes the intangible property of others, describe each type of intangible property for which you are responsible:	
	D. Does any of your own intangible property reside on you Network?	
	E. If yes, describe each type of intangible property for which you are responsible:	
	 7. 	the transfer? 6. How quickly do you reconcile "paid from" accounts following receipt of transfer confirmation? upon receipt within 24 hours other (specify): 7. Do you allow access to systems or data that process transactions or records related to your Money Securities, Intangible Property, or your product or Services sales by anyone other than your employees, officers, directors, contractors or consultants? 8. Digital property in your care A. Do you have custodial responsibility or duty of care for the property of others in electronic form? B. If "yes" please identify the types of others property for which you are responsible: C. If "this includes the intangible property of others, describe each type of intangible property for which you are responsible: D. Does any of your own intangible property reside on you Network?

MODULE 8 - CONTENT INJURY LIABILITY UNDERWRITING SUPPLEMENT-

All Applicants requesting:

Coverage 5 - Content Injury Liability Coverage Part;

must complete this Module – To determine which questions you must answer determine your group number from Module 2 above. Your group number is the highest group number that you have checked as an applicable "Group Activity". If your Group number is lower than the group indicated, you do not have to respond to that question.

Group ID that must respond		Risk Controls
ALL	1.	Website Content Updates – How often do you update your website content?
		☐ Daily ☐ Weekly ☐ Monthly ☐ Other (specify):
ALL	2.	Review / Monitor Website - Initial Review - who reviews your website prior to public launch to preclude claims for: libel, slander, privacy invasion (including false light), violation of privacy law or regulation, Intellectual Property rights infringement? No review
		☐ Compliance ☐ Independent 3 rd party (e.g. BBB on-line, Trust E, Verisign etc.)

G-147071-A Ed. 2/04



Group ID that must <u>respond</u>	Risk Controls			
ALL	3.	Does appropriately qualified counsel review and approve any subsequent changes to your web site?		
ALL	4.	Employee Use Control - Have your e-mail and internet use policies been approved by counsel?		
ALL	5.	Website Linking A. Does your website link to other sites?		
		B. Have you obtained written permission to link to these sites?		
		C. Does your site prominently display a disclaimer on the content supplied from other websites?		
		D. Do you use trademarked terms (of others) in metatags or searches?		
Group ID that must respond		Risk Controls		
ALL	6.	Third-party on-line Content		
		A. Do you use content from others for your website or other electronic media publications?		
		B. If "yes" have you obtained written clearance or rights to use content obtained from 3 rd parties?		
		C. Do you credit authors for portions of their works included in your content?		
ALL	7.	Your on-line Content		
		A. Have you performed Intellectual Property clearance checks on all content published on your web-site or other electronic media?		
		B. Who performs clearance checks? Counsel other (specify):		
ALL	8.	Advice Disclaimers - Does your website prominently display disclaimers related to any advice you provide via your site?		
	9.	Terms of Use		
ALL		A. Does your website prominently display terms of use?		
2-5		B. Do you record and retain visitor acceptance of these terms before access is granted?		
2-5		C. Do your terms of use permit you to monitor, review, edit and sensor content at will?		
2-5	9.	Un-monitored Chat Rooms - Does your website or Network provide un-monitored chat rooms, forums or similar services?		
	10.	Content Filtering		
ALL		Do you automatically filter content that traverses your Network boundary?		



2-5	В.	Do you remove content from chat rooms, forums or similar services wherever such content violates your acceptable use policy?	
-----	----	--	--

MODULE 9 -PRIVACY INJURY COVERAGE UNDERWRITRING SUPPLEMENT-All Applicants requesting:

Coverage 6 - Privacy Injury Liability Coverage Part;

must complete this Module – To determine which questions you must answer determine your group number from Module 2 above. Your group number is the highest group number that you have checked as an applicable "Group Activity". If your Group number is lower than the group indicated, you do not have to respond to that question.

Group ID that must respond		Risk Controls	
2-5	1. Privacy Policy		
		A. Does your website prominently display your privacy policy wherever you collect information from others?	
		B. Has your privacy policy been reviewed by: Counsel 3 rd party not reviewed NOTE: 3 rd Party Examples: TrustE, BBB	
2-5	1.	Privacy Policy	
		A. How do you use the private information you collect from others?	
		Used only for original purpose	
		Re-used / disclosed for original purpose	
		B. Does your site target minors?	

MODULE 10 -PROFESSIONAL LIABILITY COVERAGE UNDERWRITING SUPPLEMENT- All Applicants requesting:

Coverage 7 - Professional Liability Coverage Part;

must complete this Module - To determine which questions you must answer determine your group number from Module 2 above. Your group number is the highest group number that you have checked as an applicable "Group Activity". If your Group number is lower than the group indicated, you do not have to respond to that question.

	Risk Controls	
1.	Your Warranties – Do you make guarantees or warrantees on:	
	A. Professional services you provide to others?	
	B. Other services (including on-line services) you provide to others?	
2.	Your Liability Limits	
	A. Do you contractually limit your liability for any breach of duty in providing your professional services?	
		 Your Warranties – Do you make guarantees or warrantees on: A. Professional services you provide to others? B. Other services (including on-line services) you provide to others? Your Liability Limits A. Do you contractually limit your liability for any breach of duty in providing your





Group ID nat must respond		Risk Controls	
		B. What are your liability limits? None Dollar Limit: \$ % Capped at a multiple (or fraction) of fees:	
ALL	3.	Retirement of Liability - Do you retire your liability by contractually limiting the time period in which a client must file a claim?	
ALL	4.	Custodial Responsibility A Do you have custodial responsibility or duty of care for the intangible property of others? B If "yes" please identify the types of others intangible property for which you are responsible:	

MODULE 11 - INSURED'S CLAIMS, EVENTS and LOSS HISTORY - AII

Applicants Must Complete This Module

1. FIRST PARTY HISTORY

Check all applicable items listed below. For each item checked provide a separate brief narrative description of the event including:

- how it occurred;
- the type and amount of loss incurred by you;
- how long you responded to the event;
- how long it took you to recover; and
- any changes you instituted to mitigate the effects of similar events in the future.

Туре		The claim or event occurred in the last		
		12 months	13 – 24 months	25-36 months
Electronic Theft	Have you been the victim of an attack perpetrated through electronic means by which the perpetrator attempted to steal or succeeded in stealing your money, securities, your services or other tangible property?			
	Have you suffered any loss that would be payable under a commercial crime policy, dishonesty, or bond policy, or computer crime policy?			
Damage to or Loss of Data and Software	Have you been the victim of a direct attack upon your network that could have or did result in data or software loss or downtime of more than one hour?			
Business Income Loss and Extra Expense	Have you experienced a direct attack upon your network that could have or did disrupt or impair your revenue production for more than one hour?			
47074 4				40 (00



Туре		The claim or event occurred in the last		
		12 months	13 – 24 months	25-36 months
	Have you experienced an indirect attack (e.g. virus, worm, denial of service, other malicious code) upon your network that could have or did disrupt or impair your revenue production for more than one hour?			
	Have you experienced a direct attack upon your network that could have or did disrupt or impair your manufacturing or production operations for more than one hour?			
	Have you experienced an indirect attack (e.g. virus, worm, denial of service, other malicious code) upon your network that could have or did disrupt or impair your manufacturing or production for more than one hour?			
			Yes	No
Other	Have you experienced any incidents of network sabotage, data theft or data corruption by your employees, former employees, contractors or consultants?			
	If "yes" are any of those individuals still employed or retained by you?			

2. THIRD PARTY HISTORY

Check all applicable items listed below. For each item checked provide a separate brief narrative description of the event including:

- the alleged cause of action or compliant;
- the nature and amount of damages claimed;
- how you responded;
- the manner in which the compliant, claim or action was settled (e.g. withdrawal by plaintiff, negotiated settlement, trial, arbitration, etc.);
- the amount of settlement, if any;
- your defense and other related costs; and
- any changes you instituted to avoid or mitigate the effects of similar claims or complaints in the future.

Туре			The claim or event occurred in the last		
		12 months	13 - 24 months	25-36 months	
Content Liability	Have you had any (electronic publishing or other) claims or lawsuits brought against you that have required payment of defense costs?				
	Have you ever received a complaint concerning the content of your website or other electronic media or content produced by you related to:				
	 a) defamation b) trademark infringement c) invasion or breach of privacy d) breach of confidentiality 				
	,				



	f) g) h)	false advertising or inaccurate information false light unfair trade practice related to any of the above			
Privacy Liability		ou had any claims or lawsuits brought against you that equired payment of defense costs??			
	Have y	ou ever received a compliant concerning:			
	a)	non compliance with your privacy policy			
	b)	violation of privacy rights			
	c)	your use of private information under false pretense or your misrepresentation of the purpose for which you collect private information of others	Ц	Ш	Ц
	d)	your use or treatment of private information in violation of law or regulation			
	e)	your failure to comply with individual opt-in or opt-out instructions			
	f)	your failure to correct inaccuracies in the private information of others			
	g)	unfair trade practice related to any of the above			
Network Security Liability		ou had any claims or lawsuit brought against you that equired payment of defense costs?			
	Have y	ou ever received a complaint concerning:	_	_	_
	a)	damages or loss sustained by another due to their inability to access your network	Ш	Ц	Ш
	b)	disruption or failure of another's network caused by you or your network			
	c)	allow and love and failt and afficient and a material of the section of			
	9,	disruption or failure of another's network from infection by or through your network (e.g. virus, worm or other malicious code)			
	d)	by or through your network (e.g. virus, worm or other			
	,	by or through your network (e.g. virus, worm or other malicious code) disruption or failure of another's network from an attack upon them perpetrated by or through your network (e.g. direct attack, distributed denial of service			
Professional Liability	d) e) Have y	by or through your network (e.g. virus, worm or other malicious code) disruption or failure of another's network from an attack upon them perpetrated by or through your network (e.g. direct attack, distributed denial of service attack) damage to or loss of another's data or software			
	d) e) Have ye have re In the cever receivers	by or through your network (e.g. virus, worm or other malicious code) disruption or failure of another's network from an attack upon them perpetrated by or through your network (e.g. direct attack, distributed denial of service attack) damage to or loss of another's data or software caused by you or your network ou had any claims or lawsuits brought against you that equired payment of defense costs? course of providing your services to others, have you ceived a complaint from your client(s) concerning your:			
	d) Have ye have re	by or through your network (e.g. virus, worm or other malicious code) disruption or failure of another's network from an attack upon them perpetrated by or through your network (e.g. direct attack, distributed denial of service attack) damage to or loss of another's data or software caused by you or your network ou had any claims or lawsuits brought against you that equired payment of defense costs?			

3. KNOWLEDGE OF CONDITIONS PRECIPITATING CLAIMS OR COMPLAINTS

		Yes	No
Knowledge	Are any individuals or organizations to be insured under this policy responsible for, or aware of, any prior incident, circumstance, event, complaint or litigation that could		



reasonably give rise to a claim under this Policy?	
After inquiry to principals, partners, directors, officers or employees, do any of them have knowledge of any circumstance, event, complaint, or litigation that might give rise to a claim under this Policy?	

NOTE:

- a) If you answered "yes" to either of the above questions in this section, provide a separate attachment describing the date, location, nature, circumstance, loss and any subsequent preventive measures taken by you in association with the incident.
- b) It is agreed by all concerned that if any of the individuals or organizations proposed for coverage under this Policy is responsible for or has knowledge of any incident, circumstance, event or litigation which could reasonably give rise to a claim, whether or not described above, any claim subsequently emanating there from shall be excluded from coverage.

WARRANTY

Applicant hereby declares, after inquiry, that the information contained herein and in any supplemental applications or forms required hereby, are true, accurate and complete, and that no material facts have been suppressed or misstated. Applicant acknowledges a continuing obligation to report to the CNA Company to whom this Application is made ("the Company") as soon as practicable any material changes in all such information, after signing the application and prior to issuance of the policy, and acknowledges that the Company shall have the right to withdraw or modify any outstanding quotations and/or authorization or agreement to bind the insurance based upon such changes.

Further, Applicant understands and acknowledges that:

- Completion of this application and any supplemental applications or forms does not bind the Company to issue the
 policy;
- 2) If a policy is issued, the Company will have relied upon, as representations, this application, any supplemental applications and any other statements furnished to the Company in conjunction with this application;
- 3) All supplemental applications, statements and other materials furnished to the Company in conjunction with this application are hereby incorporated by reference into this application and made a part thereof;
- 4) This application will be the basis of the contract and will be incorporated by references into and made a part of such policy;
- 5) If a policy is issued, the limit of liability contained in the policy shall be reduced and may be completely exhausted by the payment of damages and claims expenses. In such event the Company shall not be liable for damages or claims expenses to the extent that such cost or amount exceeds the limit of liability of this policy;
- 6) If a policy is issued, claims expenses which are incurred shall be applied against the deductible or retention amount as provided in the policy;
- 7) Applicant's failure to report to its current insurance company any claim made against it during the current policy term, or act, omission or circumstances which the Applicant is aware of that may give rise to a claim before expiration of the current policy, may create a lack of coverage.



Applicant hereby authorizes the release of claim information to the Company from any current or prior insurer of the Applicant or any Subsidiary or Predecessor Firm listed in this application. Application must be signed by duly authorized partner, officer or director of the Applicant.

Applicant's Signature:	
Applicant's Printed Name:	
Title:	
Date:	
Insurance Agent Signature:	
Date:	

FRAUD NOTICE - WHERE APPLICABLE UNDER THE LAW OF YOUR STATE

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false or incomplete information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES (for New York residents only: and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.) (For Pennsylvania Residents only: Any person who knowingly and with intent to injure or defraud any insurer files an application or claim containing any false, incomplete or misleading information shall, upon conviction, be subject to imprisonment for up to seven years and payment of a fine of up to \$15,000.) (For Tennessee Residents only: Penalties include imprisonment, fines and denial of insurance benefits.)